



24/7 | CUSTOMER SUPPORT



OUR COMMITMENT TO YOU

At Eco Solar Lighting Pty Ltd, customer satisfaction doesn't end with delivery. We are committed to providing reliable, professional, and responsive after-sales support to ensure your products continue to perform as intended.

Our 24/7 Customer Support Includes:

- Dedicated technical support from experienced solar lighting specialists
- Installation guidance and commissioning assistance
- Remote diagnostics and troubleshooting support
- Warranty management and claim processing
- Spare parts supply and replacement coordination
- Preventive maintenance recommendations
- Product performance optimisation
- Emergency support for critical infrastructure projects
- Firmware and software update assistance (where applicable)
- Ongoing customer care throughout the product lifecycle

Contact Our Support Team

 **Email:** admin@ecosolarlighting.com.au

 **Phone:** +61 3 7073 5877
1800 069 784

 **Website:** www.ecosolarlighting.com.au

 **Head Office:** 6 Bayport Court, Mornington, VIC 3931



We appreciate your business and are committed to providing ongoing support throughout the life of your project.

